

- Persons taking decisions on certification cannot have been involved in the assessment process leading to a recommendation for certification.
- The certifications shall not be restricted on the grounds of any limiting conditions such as membership of an association or group.
- All personnel working for CS are required to operate in an impartial manner. They shall show no favouritism to or discriminate against any person, group or organization.
- CS shall never allow commercial, financial or other pressures to compromise impartiality.
- Where a potential conflict of interest may arise, CS shall take appropriate action to eliminate or minimize the threat so that the certification process is not compromised.
- A risk register shall be maintained which details actual or perceived risks recording the steps taken to eliminate or reduce the risk to a manageable level.
- All records including the risk register are made available to the Impartiality committee in their role of ensuring the independence and impartiality of certification.
- Certification will not be granted where there is an unacceptable threat to impartiality, such as to another branch/subsidiary of Carl Stahl.
- All CS personnel, examiners, assessors and committee members are required to sign both a confidentiality agreement and a declaration of conflicts of interest. These agreements shall cover personal or commercially sensitive information gained and that shall not be disclosed to a third party without the written consent of the affected parties. Where the law requires information to be disclosed to a third party, the relevant party will be informed of the information provided as permitted by the law. Should a candidate request access to the information provided by a referee during the certification process, all names shall be removed prior to releasing the information.

Managing Director